

# General repair Services

### **Annual Maintenance Contract Packages**

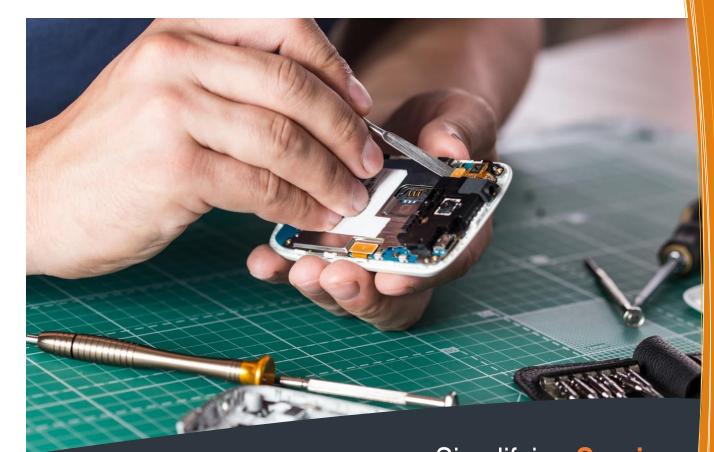
Repairing and maintaining what you have frees up money for more rewarding things and makes you happier in both the long and short term. Repairing is itself an experience, one you can look back on with satisfaction, and likely some pride. We offer PPM works on Quarterly, Half yearly and yearly frequencies to ensure each personnel safety.

### Package includes:

Electrician - 12 visits on repairs/year - 12 visits on repairs/year - 12 visits on repairs/year Carpenter House maintenance - 12 visits on repairs/year

# Important Notes:

- The AMC package for electrician includes General Inspection for safety checks, Fitting for Tube light, Fan motor repair, Pump motor repair, Fuses/switch/MCB repair, Power fluctuation issues.
- The AMC package for plumber includes General Inspection for safety checks, Sink problem, Washbasin problem, Tap replacement, Blockage/leakage, Toilet accessories repair.
- The AMC package for carpenter includes General Inspection for safety checks, Door stopper replacement, Door Handle/chain/Latch replacement, Hinges/ lock replacement and Furniture
- The AMC package for Home maintenance includes maintenance on False celling, Marbles/tiles flooring, Cement flooring and Wooden flooring.
- The Overall AMC package cost can be paid on Quarterly, Half yearly or Yearly basis.
- The service provider will be arranged within 12hrs for emergency services.
- Plans can be cancelled by customer within 3 days form the starting period, the paid amount for that package will be reimbursed.



Simplifying **Services** 

Packages can be customized depends upon the customer request





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# Repair jobs covered

- Fitting for Tube light
- Fan
- Pump motor
- Fuses
- Power fluctuation issues.
- Sink problem
- Washbasin problem
- Tap replacement
- Blockage/ leakageToilet accessories repair.
- Door stopper replacement
- Door Handle/chain/Latch replacement
- *Hinges/lock replacement*
- Furniture repair.
- False celling
- Marbles/tiles flooring
- Cement flooring
- Wooden flooring.



# What we do in this contract

### BUILT TO SERVE

Based up on the request for contract from the customer, Zeali representative will either come and analyses the requirement from the customer or will send us the Request details form that should be filled by customer and send to Zeali. Based upon the analyses, Zeali send the quotation. On basis of customer approval on the quotation, Zeali send the purchase order along with the contract agreement where both the parties can sign and have it for their reference. Now, no need to worry on repair, Zeali will take care of everything you need and bring smile on your face.

Once the contract made, Zeali sends the service provider on a required basis according to the above package details for performing the necessary activities. The service providers will be arranged within 12 hrs. for emergency services. In case of any issues created by service provider, Zeali will take a required action on them and arrange new vendor on immediate basis.



CONSULTING PROVIDES
A TOTAL END TO END SOLUTION.

# Flexible Payment for your home service needs

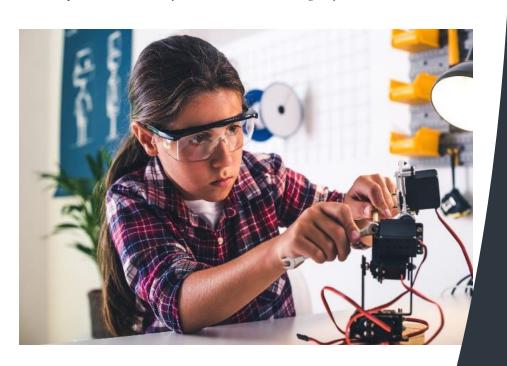
## SOLUTIONS for thoughts

Zeali is always ready to provide solutions for thoughts that you want to implement for any appliances that makes life easier. Currently we are implementing the smart automation systems to monitor all the necessary appliances which would priorly inform customer about the issue and monitored via application. So the sensors will be installed according to the appliance category to sense the data which will be transmitted to HUB or WIFI which connects to the internet and monitored on APP. The integration and service for the complete system will be provided by Zeali. On basis of the customer request, Zeali prepare a quote and send purchase order to give the better solution. Upon receival on order, Zeali representative will integrate the smart automation solution on your home. We are always there to give you innovative solutions.

Monitoring fault and preventing not to happen again

### Uninterrupted services

Zeali is always available for the customer to provide uninterrupted service. Those who made AMC service contract with us, can call us 24x7 and we are there to provide the service you need on at most emergency.





### Zeali- About us

Zeali is a one stop platform for all your service needs, whether it is your home (or) office, we send skilled and qualified local professionals to look after your everyday services needs.



### Zeali App- Quick service:

SIGNUP to become one of our own signing up.

CHOOSE your services from

CHOOSE your services from listed categories.

LOCATE area to find vendors in your locality

BOOK the order by Selecting a vendor from the list or schedule him according to your convenient time.

RELAX and witness our vendor doing a perfect job.

Download our app







### Zeali-Happy customers

Zeali wants to bring smile on the customers and hope on us that we care for you. The customers are our focus, so we will do our work with full potential to gain their trust.

Our main motto is

"Your trust our benefit".