

Annual Maintenance Contract Packages

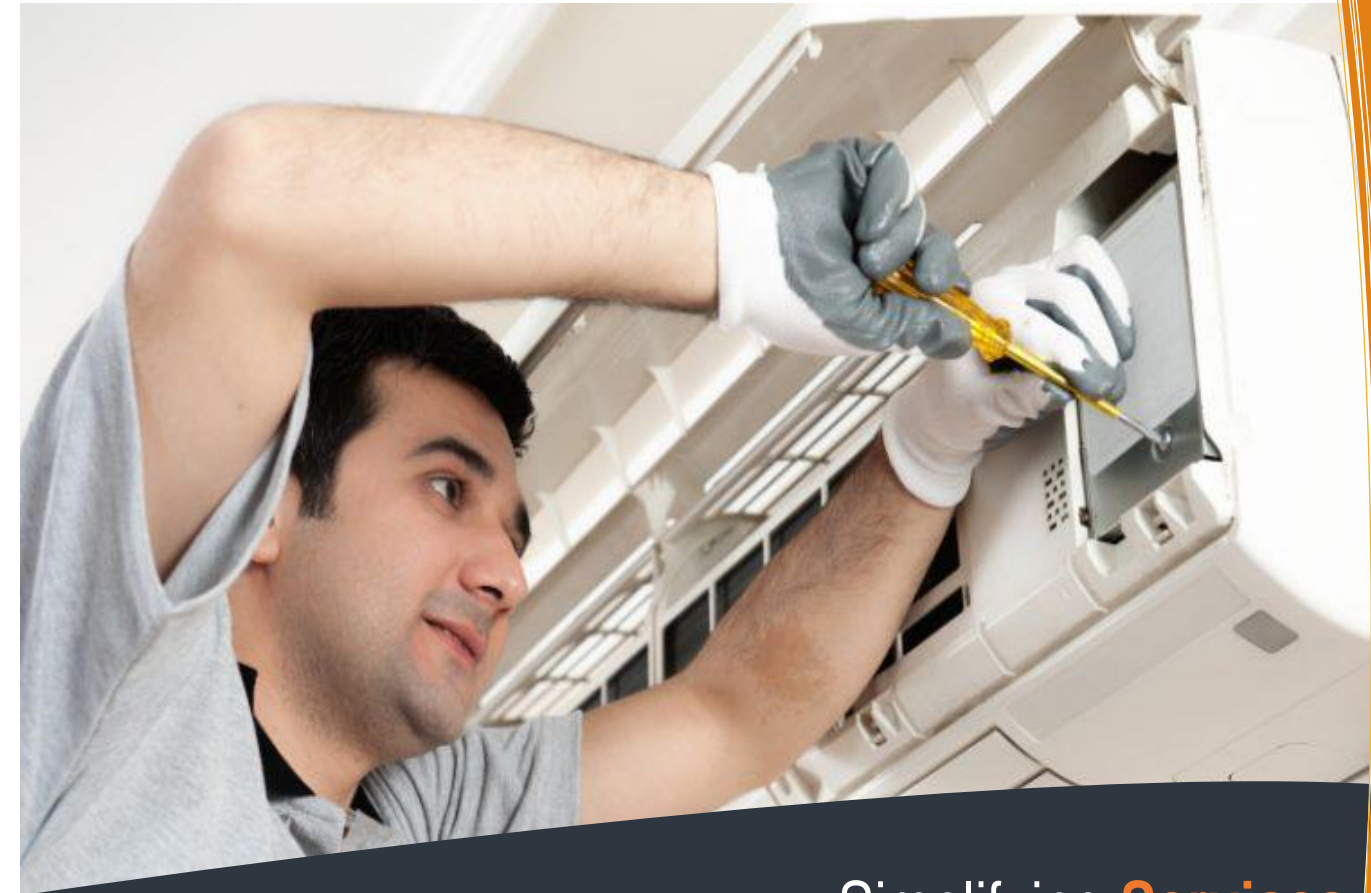
Any machine or equipment's needs regular maintenance to avoid undue break downs and enhance its operating performance with better life cycle. We offer PPM works on Quarterly, Half yearly and yearly frequencies to ensure the healthiness of the Appliances.

Package includes:

- AMC for General Inspection - 12 visits per year will be covered under this package.
- AMC for Service provision - 6 general services per year will be covered under this package.
- AMC for Repair covered - 12 services per year for repair, installation and uninstallation will be covered under this package that includes labor costs.
- AMC for shifting service - 6 shifts per year will be covered under this package.

Important Notes:

- The AMC package covers only for Appliances such as Windows Air conditioner, Split Air conditioner, Washing machine, Television, Grinder, Mixie, Microwave oven, Refrigerator, RO water, Chimney, Inverters, Dish washers.
- This AMC package is Non-comprehensive mode and the charges are calculated based on product (Appliances) age.
- The Overall AMC package cost can be paid on Quarterly, Half yearly or Yearly basis.
- AC General Service can be performed twice on regular 4month interval and all other covered appliances will be checked and inspected on working Condition.
- Any Repairs for the appliances within the AMC period will cover Labors Charges, No need to pay labor cost.
- The service provider will be arranged within 12hrs for emergency repair services.
- Any Repairs for the appliances which includes spare parts replacement will not be included in the contract. The spare parts or repair parts will be purchased by vendor after the customer approval and the cost need to be paid by customer.
- Plans can be cancelled by customer within 3 days form the starting period, the paid amount for that package will be reimbursed.
- Revisiting and Inspection will be performed if the problem occurred again after our service with free of cost.
- Service warranty can be given for 1 week for the product that service has done.



Simplifying **Services**

Packages can be customized depends upon the customer request



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What we do in this contract

BUILT TO SERVE

Based up on the request for contract from the customer, Zeali representative will either come and analyses the appliances that the customer installed at their home or will send us the Appliance details form that should be filled by customer and send to Zeali. Based upon the analyses, Zeali send the quotation. On basis of customer approval on the quotation Zeali send the purchase order along with the contract agreement where both the parties can sign and have it for their reference. Now, no need to worry on any repair or maintenance for the appliances, Zeali will take care of everything you need and bring smile on your face.

Once the contract made, Zeali sends the service provider for inspection on all the appliances on a certain interval according to the above package details. The service providers will be arranged within 12 hrs. for emergency repair services. If the repair can't be solved on customer location, the appliances will be taken to the service provider center on free of cost according to the above package details and it will be shifted again to the customer location once it got repaired. As the contract is non-comprehensive mode, the spare parts on repair won't be covered under Zeali scope of work and can support on purchase, the cost need to be paid by customer.

Appliances covered

- Windows Air conditioner
- Split Air conditioner
- Washing machine
- Television
- Grinder
- Mixie
- Microwave oven
- Refrigerator
- RO water
- Chimney
- Inverters
- Dish washers

Flexible Payment for your home service needs

SOLUTIONS for thoughts

Zeali is always ready to provide solutions for thoughts that you want to implement for any appliances that makes life easier. Currently we are implementing the smart automation systems to monitor all the necessary appliances which would priorly inform customer about the issue and monitored via application. So the sensors will be installed according to the appliance category to sense the data which will be transmitted to HUB or WIFI which connects to the internet and monitored on APP. The integration and service for the complete system will be provided by Zeali. On basis of the customer request, Zeali prepare a quote and send purchase order to give the better solution. Upon receival on order, Zeali representative will integrate the smart automation solution on your home. We are always there to give you innovative solutions.

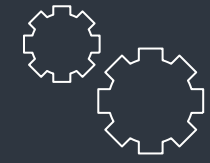
Monitoring fault and preventing not to happen again

Uninterrupted services

Zeali is always available for the customer to provide uninterrupted service. Those who made AMC service contract with us, can call us 24x7 and we are there to provide the service you need on at most emergency.



CONSULTING PROVIDES
A TOTAL END TO END SOLUTION.



Zeali- About us

Zeali is a one stop platform for all your service needs, whether it is your home (or) office, we send skilled and qualified local professionals to look after your everyday services needs.



Zeali App- Quick services

SIGNUP to become one of our own signing up. CHOOSE your services from listed categories. LOCATE area to find vendors in your locality BOOK the order by Selecting a vendor from the list or schedule him according to your convenient time. RELAX and witness our vendor doing a perfect job.

Download our app



Zeali-Happy customers

Zeali wants to bring smile on the customers and hope on us that we care for you. The customers are our focus, so we will do our work with full potential to gain their trust.

Our main motto is

"Your trust our benefit".

